

**Team OilQuick**

Edition: 2021-06-28

## Supplying To OilQuick

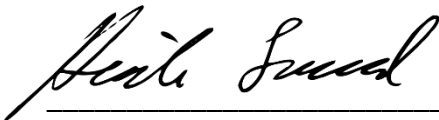
### “The best-selling fully automatic quick coupler system in the world”

OilQuick is a modern engineering and sales company, specializing in automatic quick coupler systems for different types of tool carriers. Our objective is to be the first choice for customers in automatic systems for changing tool attachments and to exceed their expectations with outstanding quality.

Providing our customers with first-class service is very important to us, and that includes delivery commitments. As a part of OilQuick’s core values, delivery accuracy is a big part of the goal to always be able to keep a high availability towards OilQuick’s customers and our intention is to stay above 98%. Delivery accuracy is an important part of the Supply Chain, and has a direct impact on our ability to deliver. Therefore, to be approved as a supplier to OilQuick it is important that our suppliers follow OilQuick’s terms and conditions, and the delivery accuracy requires to be a minimum of 90% (deviations measured from original order confirmation).

## Team OilQuick

As a supplier to OilQuick you are a member of the OilQuick team, working alongside us to help us fulfil our mission, strategy, and values. This document aims to clarify OilQuick’s expectations. It is the responsibility of the supplier to review, understand, and follow these requirements.



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Henrik Sonerud  
VD, OilQuick AB

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Name  
Company name

## Evaluation and Assessment

OilQuick expects the suppliers to constantly work with us to maintain and improve the quality and service. This regards to reduce lead times, increase the qualitative competitiveness of the end product, reduce costs and product development. OilQuick’s quality requirements are clearly defined, and we evaluate at regular intervals how suppliers are meeting them. This can be done by on-site visits (Audit) or in other suitable ways depending on situation.

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### Purchasing

Suppliers who are able to meet OilQuick's procurement needs, short term and long term, will be prioritised.

### Purchase Orders

An order confirmation should be returned to [inkopare@oilquick.com](mailto:inkopare@oilquick.com) within 2 working days, containing following information:

- OilQuick order number
- OilQuick article number
- Price agreed
- Quantity
- Delivery date

If there are any changes on the purchase order, they should be clearly marked in the order confirmation.

If there are any changes from original order confirmation, such as deviations from agreed delivery date or quantity, a revised order confirmation is required.

The order always refers to the latest revision if nothing else is required. Any changes that can affect the product must be approved by OilQuick.

### Invoicing

An invoice must contain the following information:

- OilQuick order number
- OilQuick article number
- Quantity
- Unit price
- Payment terms
- Name of contact person at OilQuick

And will be sent to [faktura@oilquick.com](mailto:faktura@oilquick.com)

### Payment terms

Payment 30 days after invoice date if nothing else is agreed.

The price is fixed and includes packing, packaging, and all costs in connection with invoice unless otherwise is agreed in writing.

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### Delivery

Delivery time always refer to the time for the delivery's arrival at the buyer's address, without this being explicitly stated in the separate orders. Supplier shall ensure that the goods are packed and delivered according to OilQuick's terms and conditions.

### Delays

Any delays or changes must be reported ASAP and should be followed by a revised order confirmation sent to [inkopare@oilquick.com](mailto:inkopare@oilquick.com). The supplier shall, at his own expense, take all necessary actions to reduce a caused delay, examples are: providing express shipment, do extra work outside normal working hours, and use of subcontractors.

### Shipping

Unless agreed otherwise in writing, the goods shall be delivered in accordance with INCOTERMS 2020.

#### Delivery Address OQM

OilQuick AB  
Hede-Finnflovägen 6  
824 31 Hudiksvall  
SWEDEN

#### Delivery Address OQP

OilQuick AB  
Granebovägen 6  
824 31 Hudiksvall  
SWEDEN

Every delivery must be accompanied by a waybill (CMR) or an air waybill, and a packing slip/shipping list.

### Packaging and labelling

Supplier must comply with OilQuick's packaging requirement as referred to in purchase orders, product specifications, and/or other agreements.

1. Palletized goods should be shipped using approved EUR pallets.
2. If the delivery exceeds about 20kg, it must be packed on a pallet.
3. The only branding that is allowed on outer packaging is the OilQuick logo, no other branding is accepted.
4. Mixed pallets consisting of layers and/or comprising products with different article numbers may only be used in exceptional circumstances and with the approval of your contact person at OilQuick.
5. The load must be securely fastened together (Sheet metal straps are not allowed).
6. The material used for the packaging of goods must be of such quality that the products are not damaged during transportation, handling, or storage.
7. The blocking & filling inside the package are preferably made of cardboard/paper.

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### Quality

An OilQuick quick coupler is a premium product, which is reflected in both the quality and customer satisfaction.

### Claims

All non-conformities will be claimed in writing within 48h after receiving the product. However - if the defect leads to product liability which may involve risks for persons and property damages, there is no time limit.

If a product is defective in accordance with OilQuick's requirements, or if the delivery does not contain the agreed quantity, the supplier shall immediately rectify the defective product and/or immediately deliver the remaining products so that the agreed quantity is achieved, and compensate OilQuick for damages or additional cost, which are due to errors or defects in the delivery of product. All costs including freight will be on the supplier's expense, and new order confirmation is required and must be sent to [inkopare@oilquick.com](mailto:inkopare@oilquick.com).

### Quality and Sustainability

OilQuick selects suppliers with due care. Suppliers with certification ISO 9001 and ISO 14001 will be prioritised. If the supplier is not certified, OilQuick expects the supplier to have a well-functioning quality management system in place in accordance with the requirements of ISO 9001, and assures that the standards are equivalent.

### Confidential

All drawings, technical document, tools, and equipment relating to the product shall be treated as confidential and may not be copied, reproduced, transmitted, or communicated by/for/with third parties without this being approved by OilQuick.

### Hazardous Substances Requirements

The supplier must comply with regulations such as, or equivalent to:

- RoHS (EC Regulation 2015/863/EU) [www.ec.europa.eu](http://www.ec.europa.eu)
- REACH (Regulation (EC)No. 1907/2006) [www.echa.europa.eu](http://www.echa.europa.eu)

Upon request the supplier shall be able to provide material declaration regarding additional hazardous substances according to customer specific requirements.

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